

MEDION®

Instruction Manual



WiFi Hard Drive 1TB

MEDION® S89044 (MD 87890)

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1. Notes on how to use these instructions



Read the safety instructions carefully before use. Note the warnings on the device and in the operating instructions.

Always keep the operating instructions close to hand. If you sell the device or give it away, make sure you also hand over these instructions and the warranty card.

1.1. Symbols and keywords used in these instructions



DANGER!

Warning of immediate risk of fatal injury!

WARNING!

Warning of possible risk of fatal injury and/or serious irreversible injuries!

**CAUTION!**

Please follow the instructions to prevent injuries and property damage!

ATTENTION!

Please follow the instructions to prevent property damage!

**NOTE!**

Additional information on using the device.

**NOTE!**

Please follow the guidelines in the operating instructions!

**WARNING!*****Warning of risk of electric shock!***

- Bullet point/information on operating steps and results
- ▶ Instructions to be carried out

2. Proper use

This device is a USB hard drive whose data can be made available to other wireless communicating devices via the built-in WiFi access point. The device also has USB connections for data transfer/charging the internal battery and for charging another device.

Never use the device for any other purpose.

Only use the device indoors.

This device is only designed for private use and is not suitable for commercial purposes.

3. Safety instructions

Please read through this section and all of the documentation carefully and follow all of the instructions given. The instructions will help you to operate the device reliably and help increase its service life.

Always keep these operating instructions near at hand to the device, but store them safely so that you can pass them on to a new owner should you sell the device. Should you have any problems with the device, please only contact our authorised service partners.

3.1. Operating safety

- This device is not intended for use by people (including children) with reduced physical, sensory or mental abilities or by those without experience and/or knowledge, unless they are supervised by a person responsible for their safety or they have been instructed in its use by that person. Children should be supervised to ensure they do not play with this device.
- Always adhere to the user instructions of the devices that you connect to the WiFi Hard Drive.
- Use only the mains adapter supplied (KSAS0050500100VAU, manufacturer: Ktec, China). Never try to plug the mains adapter into other sockets as this may cause damage.
- Do not place liquid containers, for example, vases, on or near the device. The container may tip over and the liquid may impair the electrical safety of the product.
- Keep the device away from moisture and from water in droplet or spray form. Avoid

vibrations, dust, heat and direct sunlight in order to prevent malfunction. The operating temperature is 5-35° C.

- Never open the housing of the device. This would invalidate the warranty and may render the device unusable.
- After transporting the device, wait until it has reached room temperature before switching it on. Major fluctuations in temperature or humidity can lead to condensation which could cause an electrical short-circuit.
- The device is intended to be connected to computers with power supply fuse protection (limited power source according to EN60950).
- Position the cable so that it cannot be stepped on or tripped over.
- Do not place any objects on the cables to avoid damaging them.
- To avoid static charges, you should not operate the device in extremely dry conditions.

- In circumstances where there are electrostatic discharges, the device could malfunction. In this case, the device must be reset to the factory settings.

3.2. Data backup

We do not accept any liability for claims for compensation due to loss of data or any damages that are incurred. Always back up your data onto an external storage device (for example, CD-R) before updating it.

3.3. Power supply

- Only operate the mains adapter for the WiFi Hard Drive from an easily accessible and earthed socket with an AC 100-240 V~ 50 Hz power supply.

4. Before use

4.1. Check package contents

Please check your purchase to ensure that all items are included. If anything is missing, please contact us within 14 days of purchase.

After unpacking, ensure that the following parts have been supplied:

- WiFi Hard Drive
- Mains adapter (KSAS0050500100VAU, manufacturer: Ktec, China) with USB cable (microUSB 3.0 to USB)
- Operating instructions and warranty documents



DANGER!

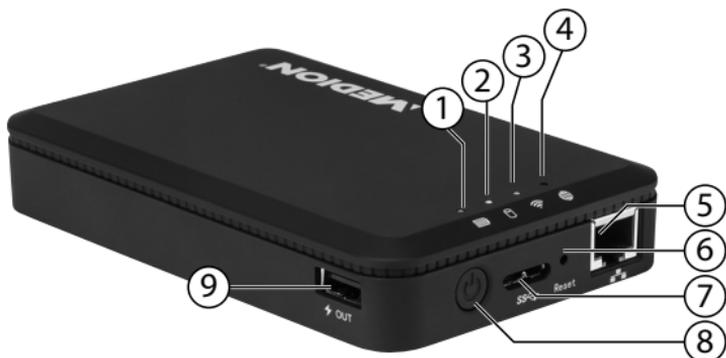
Keep the plastic packaging out of the reach of children as it can cause suffocation!

4.2. System requirements

- WiFi standard 802.11b/g/n
- Windows® 10/ Windows 8/Microsoft Windows® 7
Mac OS 10.6 or newer version,
Android 2.2 or newer, iOS 4.0 or newer



5. Overview of the device



- 1) Battery LED
- 2) Hard drive LED
- 3) WiFi LED
- 4) Internet LED
- 5) LAN connection (RJ45 socket)
- 6) **RESET** button
- 7) USB 3.0 Micro-B connection for charging the internal battery/data exchange
- 8) **ON/OFF** switch
- 9) USB connection for charging another device¹

1 To charge other devices, the WiFi Hard Drive must be switched off.

5.1. Overview of the LED displays

LED	Colour	Status	Description
Battery LED	Green	Permanently	Battery is charged
		Flashes	Battery is being charged
	Red	Permanently	Battery needs charging
Hard drive LED	White	Permanently	Hard drive is ready
		Flashes	Hard drive activity
WiFi LED	Blue	Permanently	The WiFi access point is ready.
		Flashes	The WiFi access point is starting.
		Off	The WiFi access point is switched off.
Internet LED	Green	Permanently	Internet connection
		Off	No Internet connection

6. Start of operation

6.1. Charging the battery

The WiFi Hard Drive has an in-built battery.

You can charge the battery either using the USB mains adapter included in the delivery or via a USB connection on your PC or another device with a USB connection.

- ▶ Connect the USB cable to the USB 3.0 Micro-B connection on the WiFi Hard Drive.
- ▶ Connect the other end of the cable to the USB mains adapter and plug it into the mains socket.
- ▶ Alternatively, connect the USB cable to the USB connection on your PC or another device that delivers 5 V output voltage at its USB connection.

Charge status LEDs

- The battery LED flashes continuously while charging.
- Once the battery has been completely charged, the battery LED will be permanently lit.

6.2. Connections

USB connection on the right side of the device

The USB connection on the side of the device can be used to charge the batteries of other devices, such as smart phones, for example.

USB 3.0 Micro-B connection

The USB 3.0 Micro-B connection is used for charging the internal battery. When the device is switched off, you can use this connection to access the hard drive from a PC.

6.3. RJ45 LAN connection

You can use the RJ45 LAN socket to connect the WiFi Hard Drive directly to a router.

WiFi devices that log into the access point on the WiFi Hard Drive can thus connect to the Internet through the router.



NOTE!

For this purpose, Internet access must be set to "Wired connection" in the settings (see "Internet Settings" on page 25).

6.4. Switching on the device

- ▶ To switch on the WiFi Hard Drive, press and hold the **ON/OFF** switch until the charge LED lights up.
- The **CHARGE** LED flashes while the system boots up.
- The **CHARGE** LED is then permanently lit. The WiFi Hard Drive is now ready for use.

Switching off the device

- To switch off the WiFi Hard Drive, press and hold the **ON/OFF** switch for about three seconds.

All LEDs switch off.

7. Operation

The WiFi Hard Drive is configured as a wireless access point (AP).

Other wireless communication devices (clients) such as tablet PCs, smart phones or notebooks can log into the access point and thus access the data of the hard drive via the WiFi connection.



NOTE!

When using the device as an access point for the first time, place the client as near as possible to the WiFi Hard Drive. After successful installation, you can then set up the hard drive at any position within range.

7.1. Notebook/PC network connection

- ▶ Switch the WiFi Hard Drive on.
- ▶ Search for the **WiFi-HDD XXXX** network in the list of available wireless networks on your notebook/PC and connect the device to this network.

WLAN-HDD-N-GO-4052	
repeater	
FritzBox 7270Guest	
Airport Login	

Connection under Windows: example

- ▶ When prompted, enter the network password (**Password**) given on the type plate on the rear of the WiFi Hard Drive.
- ▶ The WiFi client will now connect to the WiFi Hard Drive.

You can now use the file manager function via the web interface, as described under “9. Web interface of the WiFi Hard Drive” on page 26.

7.2. Installing the app on an Android/Apple smart phone/tablet PC

To be able to use the main menu functions and access files on the WiFi Hard Drive from a tablet PC or smart phone, you first need to install the relevant app on your tablet PC/smart phone. This app is available via the Play Store (Android) or AppStore (Apple).

- ▶ Call up the following site using the web browser on your smart phone/tablet PC:
"http://www.medion.com/WiFiHddtool/".
- ▶ Download the relevant Android/Apple app from the website.

Download the app via a direct link:

Scan the adjacent QR code to be directed to the download page for the iOS app on the AppStore.



Scan the adjacent QR code to be directed to the download page for the Android app on Google Play.



- ▶ Once you have installed the app, you need to activate the WiFi functionality on your smart phone/tablet and connect the device to the **WiFi-HDD-XXXX** network.

7.3. Smart phone or tablet network connection

- ▶ Switch the WiFi Hard Drive on.
- ▶ Activate the WiFi functionality on your smart phone/tablet and connect your device to the **WiFi-HDD-XXXX** network.
- ▶ When prompted, enter the network password (**Password**) given on the type plate on the rear of the WiFi Hard Drive.
- ▶ The WiFi client will now connect to the WiFi Hard Drive.



NOTE!

To be able to use the file manager function on your smart phone/tablet PC, install the relevant app for your Android/Apple device as described under “7.2. Installing the app on an Android/Apple smart phone/tablet PC” on page 19.

8. File management via the Android/Apple app

When you have opened the app on your smart phone/tablet PC, the Home menu will be displayed.

8.1. Device selection

- The **WiFi HDD** icon is active at the lower edge of the display. All the folders on the WiFi Hard Drive are displayed in this view.
- To switch the view to display the files and folders on your smart phone/tablet PC, tap **My Device** at the lower edge of the display.



8.2. Menu icons

You can use the menu icons at the upper edge of the display to perform the following functions:



The **Home** icon will return you to the top level of the file structure.



The **View** icon changes the files and folders display between tile and list view.



The **Settings** icon is used to call up the Settings menu (see “8.4. Settings menu” on page 24).

Use **Back** to scroll back to the previous screen.



The **Manage** icon starts the file manager function. The button will change to the **Exit** button.



Tap **Search** to directly search for file names in the current folder.

8.3. File management

- ▶ Tap the  button.

The following menu bar will be shown at the lower edge of the display:



- ▶ Tap a file that you want to move, download or delete.

Select All/Unselect All

- ▶ In order to select all files in the current folder, tap **Select All**; tap **Unselect All** to unselect all of the files again.

Download/Upload

- ▶ In order to download the file (view: **WiFi HDD**) or upload it (view: **My Device**), tap the relevant button and then select a location to save the file.

Status

- ▶ Tap **Status** to see the status of the active and complete file transfers.

Delete

- ▶ Tap **Delete** to delete the file.

Exit file management

- ▶ To exit file management and return to the device selection screen, tap **Exit**.

8.4. Settings menu

The **Settings** menu in the app for smart phones/tablet PCs contains the most important options for configuring the WiFi Hard Drive.



NOTE!

To be able to carry out a full configuration, call up the **Settings** menu in the web interface for the WiFi Hard Drive via a web browser (see “9. Web interface of the WiFi Hard Drive” on page 26).

WiFi HDD-n-go Settings

Device name

Here you can enter a name for the WiFi Hard Drive.

Security opt.

Set the encryption for logging into the access point on the WiFi Hard Drive.

Firmware Upgrade

Here you can directly check whether an update for the app is available and can be downloaded.

Internet Settings

Here you can specify whether to connect to the Internet via a wireless LAN (**Wireless connection**) or via the RJ45 LAN socket (**Wired connection**). The WiFi Hard Drive will make this Internet connection available once the client registered on the WiFi Hard Drive has been saved.

- ▶ To start the search for available WiFi networks, click the  button in the **Network configuration** field.
- ▶ Then enter the network password under **Password** and click **Login**.

Advanced settings

- ▶ Tap the arrow next to the entry for the network that the WiFi Hard Drive should use to set up an Internet connection.

Here you can select whether IP addresses are automatically taken from the network (**DHCP**) or if you set the IP address manually (**Static**).



9. Web interface of the WiFi Hard Drive

In order to edit the system settings on the WiFi Hard Drive and be able to access the content on the attached data storage devices, call up the web interface via the web browser on your notebook/PC/mobile device.

- ▶ To do this, locate the IP address on the type plate on the rear of the WiFi Hard Drive. Then enter this IP address into the address bar of your web browser.



NOTE!

To open the web interface on a Windows PC or Apple computer, you can also use the finder tool (see “13. WiFi HDD Tool” on page 36).

You will be prompted to enter the password for the web interface.



- ▶ When logging in for the first time, enter the login

data given on the type plate on the rear of the WiFi Hard Drive. (Default user: admin, default password: [no password])

Setting the language for the web interface

Set the language for the web interface in the password prompt window.



NOTE!

After logging in for the first time, enter a password for administrator access in order to protect your data (see “10.1. User” on page 28).

After you have successfully logged into the web interface, the **Settings** page will be displayed.

10. Settings

The Settings page lets you access various submenus in which you can change the settings for **User**, **Disk**, **Network**, **Services** and **System**, as well as start the **Wizard**.

The submenus will open in a new window.

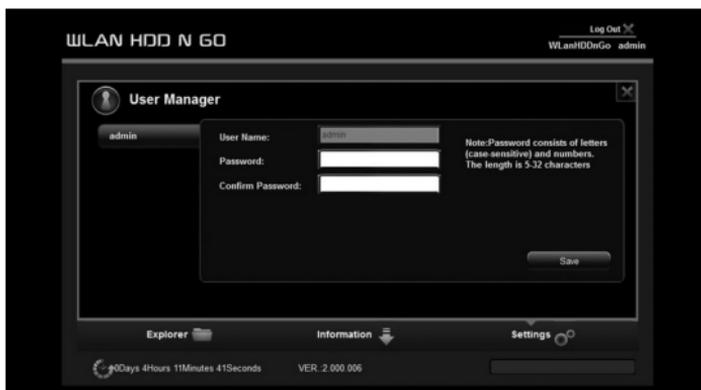
- ▶ Exit a submenu by clicking the **X** symbol at the upper right-hand edge of the submenu.

- ▶ Most settings need to be confirmed by clicking **SAVE** in order for them to become effective.



10.1. User

Here you can set the administrator password.



- ▶ Confirm the password by clicking **SAVE**.

10.2. Disk

Here you can display information about the storage usage and file system of the internal hard drive.

10.3. Network

Host name

Here you can enter a device name for the WiFi Hard Drive.

▶ Confirm the name by clicking **SAVE**.

Wi-Fi & LAN

Here you can change the settings for the access point on the WiFi Hard Drive.

SSID

Enter the SSID that allows other WiFi devices to identify the access point on the WiFi Hard Drive.

Mode

Set the WiFi wireless standard here.

Password

Enter a password that other WiFi devices require to log into the access point on the WiFi Hard Drive.

MAC address

Here you can check the MAC address of your WiFi Hard Drive. IP address

Enter the IP address for accessing the web interface for

the WiFi Hard Drive.

Subnet mask

Enter the subnet mask for the access point on the WiFi Hard Drive.

Wi-Fi channel

If other WiFi networks are affecting the access point and the operation of the WiFi Hard Drive, you can set a different channel here for transmitting the WiFi signal.

Security

Set the encryption for logging into the access point on the WiFi Hard Drive.

Hide SSID

Here you can set whether the network name (SSID) of the WiFi Hard Drive is to be visible in the network (**ON** setting).

DHCP server

Here you can enable or disable the DHCP server for the WiFi Hard Drive.

- **Enable** the DHCP server to operate the WiFi Hard Drive as an access point that actively allocates IP addresses to clients that log into the DHCP server.
- **Disable** the DHCP server to manually allocate the IP addresses to the clients. The IP address must be within the address range that you can define for the enabled DHCP server (see next section).

DHCP server enabled:

- ▶ With an enabled DHCP server, you can use the **Client List** option to view the devices currently logged into the WiFi Hard Drive.
- ▶ You can set the IP address range within which the DHCP server allocates IP addresses to clients under **Start address** and **End address**.
- ▶ Enter the IP address for accessing the access point on the WiFi Hard Drive under **Gateway**.



NOTE!

The IP address of the gateway must be outside of the IP address range of the DHCP server.

Pri DNS server

If, in the next menu option "Internet", you have entered an access point that can be used to connect to the Internet, then the IP address of this access point will appear here.

You can also manually enter the IP address for the primary DNS server here.

Sec DNS server

If there is a second DNS server in the network that allocates IP addresses, enter the IP address of the second DNS server here.

Internet

Here you can search for available WiFi networks with an Internet connection. To do this, click **Scan**.

Then enter the network password under **Password**

and, if required, allocate an **IP address** (only for manual IP addresses).

The WiFi Hard Drive will make this Internet connection available once the client registered on the hard drive has been saved.

10.4. Services

Here you can enable and disable the Samba services on the WiFi Hard Drive (factory setting: Samba service is enabled).

- With Samba enabled, Windows clients can display the files on those devices connected to the WiFi Hard Drive in Windows Explorer.
- With Samba disabled, the files can be displayed and managed only via the apps or the web interface.

10.5. System

Time settings

Here you can set the date and time, as well as the time zone.

In addition, you can select whether the time setting is automatically configured from a time server via the Internet or whether the current time on the PC is used for setting the time and date.

Save Setting

Here you can back up the current setting of the WiFi Hard Drive in a configuration file and save it on your device.

- The **RESTORE** option allows you to specify the location where an earlier configuration file has been saved and then load this configuration.

Firmware Upgrade

If you have received a firmware update, you can install the update using this menu option.

Reset Settings

- ▶ Select this menu option and then click **SAVE** to reset the device to its factory settings.

10.6. Wizard

This wizard takes you through the necessary steps to configure the basic settings for the WiFi Hard Drive.

- ▶ Follow each step of the instructions and click **NEXT** to move to the next setting.

The WiFi Hard Drive will restart after the settings have been completed.

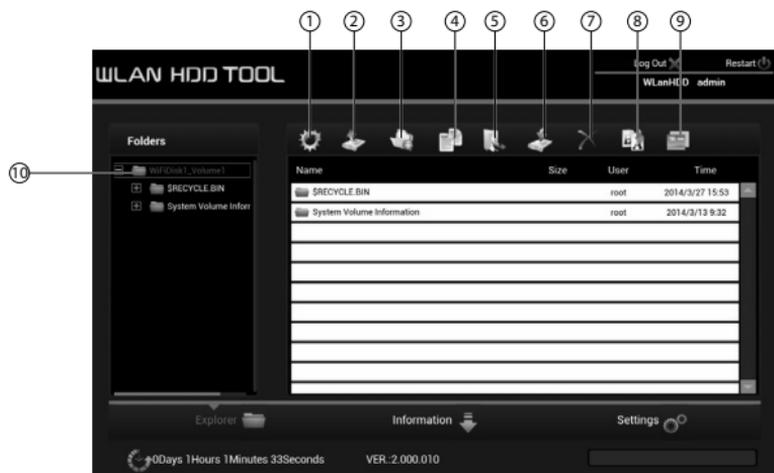
11. Information

The Information page lets you display the device, storage and network status.

12. Explorer

You can use the Explorer to manage the files on the WiFi Hard Drive.

- ▶ Select a data storage device and a folder in the file structure (10/11) to display its contents.
- ▶ Select a file.
- ▶ The buttons 1-9 are used to perform the functions of file management.



- 1)  Refresh
- 2)  Upload
- 3)  Create
- 4)  Copy
- 5)  Move
- 6)  Download
- 7)  Delete
- 8)  Rename
- 9)  Start Photo Viewer
- 10) Internal hard drive

13. WiFi HDD Tool

- ▶ You can download the WiFi HDD Tool from the website "<http://www.medion.com/WiFiHddtool/>". This finder tool can be used to locate the WiFi Hard Drive on the network and to directly open the web interface in your browser.
- ▶ Double click the file **WiFi HDD TOOL.exe** to start the finder tool.

NOTE!



The WiFi Hard Drive can only be found if there is a connection to the **WiFiHDD XXXX** network.



- ▶ The finder tool will now search for the WiFi Hard Drive. If the WiFi Hard Drive cannot be found, place it nearer to the PC and then click **Refresh** to start the search again.
- ▶ When the finder tool has found the WiFi Hard Drive, click **Log In** to go directly to the web interface. The browser on your Windows PC will open and the **Settings** page will be displayed.

- ▶ In order to display the WiFi Hard Drive directly in Windows Explorer, click **My Storage**.



NOTE!

The files on the data storage device connected to the WiFi Hard Drive can only be displayed in Windows Explorer if the Samba server is enabled on the WiFi Hard Drive (see "10.4. Services" on page 32).

- ▶ If you do not want to use the finder tool, open your web browser and enter **http://10.10.10.254** in the address bar.

14. Resetting the device

- ▶ The **RESET** button on the side of the WiFi Hard Drive can be used to reset the WiFi Hard Drive in the event that the system no longer responds or you have lost your administrator password.
- ▶ Press the **RESET** button with a pointed object (such as a paper clip) and keep the button pressed for about five seconds.
- ▶ The WiFi Hard Drive will now start with the original factory settings.

15. Do you need more help?

If the above suggestions did not solve a specific problem, please contact us. The following information would help us:

- What external devices are connected?
- When operating the product, at which step did the problem occur?
- What steps have you already taken to try and rectify the problem?
- Please provide your customer number if you have one.

16. Cleaning

Follow the instructions below to increase the service life of the product:

- Always unplug the mains adapter and disconnect all the cables before cleaning the product.
- Do not use solvents, corrosive agents or aerosol-based detergents to clean the product.
- Clean the product with a soft, lint-free cloth.

Please keep the packaging and do not use anything other than this packaging to transport the product.



ATTENTION!

None of the parts inside the device require cleaning or maintenance.

17. Disposal

Packaging



The product is packaged to protect it from damage in transit. Packaging materials are raw materials and can therefore be reused or recycled.

Hardware



Do not under any circumstances dispose of the product with the household rubbish at the end of its service life. Please consult your local authority for advice on correct and eco-friendly methods of disposal.

18. Technical data

General data

Total weight (approx.) 270 g

Operating temperature 5°C to 35°C

Humidity

during operation 5% to 65%

Dimensions: approx. 85 x 25 x 130 mm

Internal battery

Capacity 3000 mAh

WiFi Hard Drive

Storage capacity: 1 TB (= 1000 GB)²

WiFi standard: 802.11 b/g/n

Mains adapter

Model KSAS0050500100VAU

Manufacturer: Ktec, China

Input voltage: 100–240 V ~ 50/60 Hz 0.18 A

Output voltage: 5.0 V  1000 mA

Connections: LAN (100 Mbit/s)

USB 2.0

Micro-USB 3.0

2 1 GB corresponds to 1 billion bytes. The actual storage capacity can vary.

Media Codecs

Android:	Music: MP3 Photo: BMP, JPG, GIF, PNG
iOS:	Music: AAC, WAV, AIFF, M4A, MP3 Photo: BMP, JPG, TIF, GIF, PNG

The video playback is dependent on the video player installed on your device.

Subject to technical and optical changes as well as printing errors.

19. Glossary

Access point (AP), wireless AP

Also known as a base station, this is an electronic device that functions as an interface for wireless communications devices. End devices make a radio connection to the wireless access point via a wireless adapter. The access point can also be connected by cable to a permanently installed communications network.

Operating system

Software with which the user and the other software installed on the system can communicate with the computer hardware, such as the hard drive.

BSSID (MAC)

The basic service set identification (BSSID) corresponds to the MAC address of the wireless access point.

Client mode

Client mode is an operating mode of a wireless access point (here: the WiFi Hard Drive) in which the device behaves like a wireless adapter towards the higher-level AP. With an AP operated in client mode, individual computers can be connected to a higher-level network without their own wireless adapter.

DHCP – Dynamic Host Configuration Protocol

A protocol for assigning an IP address to devices in the network. Dynamic addresses allow a device to have a different IP address each time it connects to a network.

In some systems, the IP address changes automatically while the device is connected. DHCP also supports a combination of static and dynamic IP addresses. See also Protocol.

DNS – Domain Name Service

A system used by a network name server to translate text host names into numerical IP addresses in order to uniquely identify a device connected to the Internet.

ESSID

By providing different network IDs, it is possible to operate various wireless LANs at the same location. The SSID is set at the base station. To connect several base stations to the same network, they need to be set to the same SSID; this is then known as an ESSID (extended SSID).

Gateway

The standard gateway is the computer/router in the network to which all requests that have no destination address in the local network are sent (requests to the Internet). It forwards these requests to a computer/router that may be able to answer them. Normally, you enter the IP address of your home router (DSL router) as the standard gateway.

IP address

A binary 32-bit number that uniquely identifies any computer connected to the Internet.

LAN – Local Area Network

A system in which computer users are connected to each other within a company or an organisation and are

often also connected to data collections stored centrally on LAN servers.

MAC address

The MAC address (media access control address) is the hardware address of every individual network adapter. It serves as a unique identifier for the device in a computer network.

Passphrase key

The network key that is used for authentication on a WEP/ WPA2 encrypted network.

SSID

By providing different network IDs, it is possible to operate various wireless LANs at the same location. The SSID is set at the base station. To connect several base stations to the same network, they need to be set to the same SSID; this is then known as an ESSID (extended SSID).

Subnet mask

A subnet is a subordinate part of a network. It collates several consecutive IP addresses by means of a subnet mask.

WLAN - Wireless Local Area Network

A wireless local area network (WLAN) is a wireless computer network that links two or more devices using a wireless distribution method. Most modern WLANs are based on IEEE 802.11 standards, also known as WiFi.

20. Legal notice

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You can also scan the QR code above and download the operating manual onto your mobile device via the service portal.



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MEDION®

WiFi Hard Drive 1TB

Warranty Details

The product is warranted to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws. Our goods come with warranties that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AFTER SALES SUPPORT

  1300 884 987

 www.medion.com.au



MEDION®

WiFi Hard Drive 1TB

Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost.

We recommend you save this data elsewhere prior to sending the product for repair.

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type of use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 884 987 or write to us at:

**MEDION Australia Pty Ltd
St Leonards, NSW 2065
Australia**

AFTER SALES SUPPORT

  **1300 884 987**

 www.medion.com.au

Warranty Certificate

PRODUCT NAME WiFi Hard Drive 1TB

BRAND NAME MEDION®

PRODUCT NUMBER 51868

MODEL NUMBER MD 87890

Name

Address

Email

Daytime Tel No

Date of Purchase

Serial Number

We recommend that you attach a photocopy of your receipt, showing the date of purchase, to this Warranty certificate and **keep for your reference**. Please do not send to the address below.

In the event of a product fault, please call the Customer Service hotline. Please ensure that you have the product details (as shown on this card) at hand so that we are able to respond as quickly and efficiently as possible.

MEDION Australia Pty Ltd
St. Leonards, NSW 2065
Australia
MEDION Help Desk 1300 884 987
(Operating Hours: Mon-Fri 08:30AM to 06:00PM EST)
Australia@medion.com www.medion.com.au

1
YEAR
WARRANTY

AFTER SALES SUPPORT

 **AUS 1300 884 987**

 **www.medion.com.au**

11/2015



Warranty Certificate

Congratulations! You have made an excellent choice of this quality product. Our commitment to quality also includes our service. Should you, contrary to expectations, experience defects due to manufacturing faults, ALDI will provide you with a warranty against defects as follows:

Warranty

The product is warranted to be free from defects in workmanship and parts for a period of 1 year from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with warranties that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Proof of Purchase

This warranty is valid for the original purchase and is not transferable. Please keep your purchase docket, tax invoice or receipt as the best proof of purchase, and as proof of date on which the purchase was made.

Extent of Warranty

This warranty is limited to defects in workmanship or parts. All defective products or parts will be repaired or replaced. This warranty does not cover batteries or any other consumable items.

Normal Wear and Tear

This warranty does not cover normal wear and tear to the products or parts.

Exclusions

This warranty does not cover:

- Any defects caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by the distributor.
- Any product that has not been installed, operated or maintained in accordance with the manufacturer's operating instructions provided with the product.

- Any product that has been used for purposes other than domestic use.
- Any damage caused by improper power input or improper cable connection.

To Make a Claim

This warranty against defects is provided by ALDI Stores, Locked Bag 56, St. Marys Delivery Centre, NSW 2760, Phone (02) 9675 9000. If a defect in the goods appears within 1 year, you are entitled to claim a warranty, please contact or send all warranty claims to:

MEDION Australia Pty Ltd

St Leonards, NSW 2065

Australia

Hotline: 1300 884 987 (Opening hours: Mon - Fri 08:30AM to 06:00PM EST)

Internet www.medion.com.au

E-mail Support australia@medion.com

When making a return, please ensure the product is properly packaged so as to ensure that no damage occurs to the product during transit.

Please provide the original or a copy of the proof of purchase. Also please make sure you have included an explanation of the problem.

Please note the costs of making a warranty claim, including any return postage, will be covered by the supplier identified above.

Please note that upon receiving your warranty claim, the supplier will send, via the post or email, a repair and refurbished goods or parts notice. Please provide your email address and advise the supplier, if you wish to obtain a repair and refurbished goods or parts notice via email.



AFTER SALES SUPPORT

  **1300 884 987**

 **www.medion.com.au**

Via the link
<http://www.medion.com/wlanhddtool/>
you can download the required app for your
apple device.



Via the link
<http://www.medion.com/wlanhddtool/>
you can download the required app for your
android device.



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